

# FREQUENTLY ASKED QUESTIONS

Traveling to Alcatraz with Walks

## WHAT CAN I EXPECT OF MY DAY?

We start the day with a walking tour of Chinatown and North Beach. At lunchtime, your guide will point out some local spots to sit down, relax, and nosh on some seriously good food. After lunch on your own, you'll gather again with your guide and set off to explore a bit more, making your way to Alcatraz Landing for your ferry departure. Here, your guide will give you insider tips, help you collect your tickets, and bid you farewell so you can spend as much time as you wish on Alcatraz Island!

## WHERE CAN I PARK?



Street parking near the meeting point is pretty non-existent (and limited to two hours) but there are garages. The closest garage is Sutter-Stockton Garage at 444 Stockton Street. The daily rate is approximately \$42. Since we do not return to the meeting point, you should plan to leave your car for the day returning to it after you come back from Alcatraz. Please allow plenty of time to find parking and arrive at the meeting point.

## I HAVE SOME MOBILITY ISSUES. WHAT CAN I EXPECT ON ALCATRAZ?

Navigating Alcatraz Island with mobility issues is fairly easy. Wheelchairs are welcome. While there is an incline up to the Cellhouse, Alcatraz offers a tram from the port to the Cellhouse (and back down) for anyone who needs assistance.



## WHAT CAN I EXPECT REGARDING MOBILITY ON THE WALKING TOUR?

Due to San Francisco's hills, those with limited mobility can find the walking tour a bit more challenging. We've chosen a route highlighting the best of the neighborhood while avoiding hills. There are, however, a few small inclines and declines. Nothing major. But please note - we walk! (I mean, it is the name of our company) Recent knee surgery? Maybe this tour isn't the right fit!

## HOW MUCH TIME WILL I SPEND ON ALCATRAZ ISLAND?



Usually, visitors spend two to three hours on Alcatraz. The Cellhouse audio guide is 45-minutes of this time. You can stay on the island as long as you wish. Boats return every 30 (or so) minutes!



# WHAT IS THERE TO DO ON ALCATRAZ?



The most popular thing to do (included in your tour price) is the Cellhouse audio guide. This audio guide will walk you through the prison block as former inmates, guards, and wardens serve as your personal guide. Once you arrive at the island, a US Park Ranger will greet you, give you the lay of the (is)land, and point you in the right direction.

# WILL YOUR GUIDE JOIN ME ON ALCATRAZ ISLAND?

The National Park Service does not allow tour guides on the island. Your guide will be with you until you get in line to depart for Alcatraz. They are there to ensure you have no logistical issues and give you some invaluable tips for your experience. (Like what side of the boat to grab a seat and why!)

# WHO IS WALKS?



Walks ([takewalks.com](http://takewalks.com)) began over a decade ago in Rome, Italy. We quickly became the premier walking tour company in 7 countries - Italy, Spain, France, the UK, Greece, and Portugal. Our US cities include San Francisco, NYC, Boston, Chicago, and New Orleans.

We don't focus on selling seats in a bus - we focus on the best client experience paired with a great guide. Simple as that!

# WHAT DOES THE MEETING POINT LOOK LIKE?

Here is a guide at the meeting point!



"If you broke the law, you went to prison. If you broke the law in prison, you went to Alcatraz."

[www.takewalks.com](http://www.takewalks.com)